

KZN PROCESS CONTROLLER DAY 18-19 MAY 2026



**DURBAN INTERNATIONAL
CONVENTION CENTRE (ICC)**

KwaZulu- Natal Process Controller Day & Awards

Theme: *Empowered Process Controllers – Guardians of Our Water Future*

DATE: 18-19 May 2026

VENUE: INKOSI ALBERT LUTHULI INTERNATIONAL CONVENTION CENTRE (ICC) DURBAN

Day 1: Professional Development & Sector Engagement

NO.	TIME	ACTIVITY	RESPONSIBLE PERSON
1.	08h00 - 09h00	Registration & Networking Breakfast	PROGRAM DIRECTOR Ms. Silindile Mtshali
2.	09H00 - 09h10	Opening and Welcome	UMNGENI-UTHUKELA WATER Adv. V Khuzwayo SC BOARD CHAIRPERSON
3.	09H10 - 09h20	Welcome and Messages of Support	ETHEKWINI METRO Hon Mayor, Cllr C Xaba MAYOR
4.	09H20 – 09H30	Acknowledgement of Process Controllers' Role	UMNGENI-UTHUKELA WATER Mr. S Mazibuko CHIEF OPERATING OFFICER
5.	09H30 – 10H00	KEYNOTE ADDRESS: "The Backbone of Water Security - The Process Controller's Role in Sustainable Water Management"	WATER INSTITUTE OF SOUTHERN AFRICA (WISA) Dr. Lester Goldman CHIEF EXECUTIVE OFFICER
6.	10H00 – 10H15	TEA-BREAK	
7.	10H15 – 10H20	Transition to session 2	PROGRAM DIRECTOR Ms. Silindile Mtshali
8.	10H20 – 11H20	Workshop: Implementing Regulation 3630	WISA PCD
9.	11H20 – 11H30	Q&A Session	Program Director
10.	11H30 – 12H30	TECHNICAL SESSION 1: "Innovation at the Ground Level: Smart Monitoring Tools & Data Interpretation"	UMNGENI-UTHUKELA WATER Mr. Ntsiki Baai ASSET MANAGER
11.	12H30 – 13H30	LUNCH BREAK	
12.	13H30 – 13H35	Transition into session 3	PROGRAM DIRECTOR Mrs. Mbali Sibiya

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13.	13H35 – 14H35	LEARNING SESSION: From process operator to Innovator: The role of Process Controllers in Wastewater Innovation and Sanitation Excellence	UNIVERSITY OF KWAZULU- NATAL Dr Benton Onyango Oteno
14.	14H40 – 15H40	PANEL DISCUSSION Panel Discussion: “Voices from the Plant: Challenges and Triumphs in the Field”	UMNGENI-UTHUKELA WATER Mr. Ntando Nyathikazi PROFESSIONAL PROCESS CONTROLLER (WISA PR. PC WATER)
15.	15H45 – 15H55	KEYNOTE SPEECH: Training and Development for Sustainable Water Solutions	DURBAN UNIVERSITY OF TECHNOLOGY Dr. Nomcebo Mthombeni RESEARCH DIRECTOR
16.	15H55 - 16h55	CAREER PATHING & EMPOWERMENT TALK: “From Process Controller to Plant Manager – Climbing the Water Sector Ladder”	UMNGENI-UTHUKELA WATER Ms. Gugu Myeza T&OD PRACTITIONER
17.	16h55 - 17h00	Day 1 Reflections & Close	Program Director

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Day 2: Recognition, Innovation & Awards

NO.	TIME	ACTIVITY	RESPONSIBLE PERSON
1.	08H30 – 09H00	Arrival & Morning Coffee & Registration	All Attendees
2.	09H00 – 09H10	Morning Plenary: Recap of Previous day	Program Director: Nombuso Mkhize and Mlungisi Pili
3.	09H10 – 9H30	Keynote Adress: “Recognizing Excellence in Operations: Empowering Process Controllers to Drive Sustainable Water Services”	SALGA KZN TRADING SERVICES WORKING GROUP Cllr DT Memela CHAIRPERSON
3.	09H35 – 10H35	Learning Session: “SANS 241:2025 in practice: Safe Guarding Water Quality at the Frontline”	UMNGENI-UTHUKELA WATER Ms. Debbie Trollip SCIENTIST U UW
4.	10H40 – 11H40	Technical Session 2: “Adapting to Climate Change: The Process Controller’s Role in Resilience”	UMHLATHUZE MUNICIPALITY Ms. Thembi Sithole OPERATIONS MANAGER
	10H40 – 10H55	TEA-BREAK	
5.	10H55 – 11H45	Knowledge Exchange Roundtable: “What’s Working in My Water Treatment Plant” – Interactive sharing of local innovations by delegates	NEWCASTLE MUNICIPALITY Mr. S Ndlovu TECHNICIAN
7.	11H50 – 12H50	Panel Discussion: Mentorship & Leadership Panel: Young professionals and veterans share their journeys and tips for success	TALBOT Mrs. Nontando Rambau ASSOCIATE OPTIMISATION AND MANAGEMENT: BU MANAGER
	12H50 – 13H00	Reflection and Closing	PROGRAM DIRECTOR
8.	13H00 – 14H00	LUNCH BREAK	
	14H00	Conference Closed	